

CENTRE COUNTY 9-1-1/EMERGENCY COMMUNICATIONS CENTER STANDARD OPERATING PROCEDURES

12.0 800 MHz COMMUNICATIONS POLICY

12.1 General

Centre County has established a county-wide 800 MHz Digital Trunked Simulcast P25 compliant radio system to support communications for police, fire, EMS, EMA, Local Municipality, and County agencies in current and future operations. The system's goal is to enhance inter and intra department communications for field users and the ECC county wide.

12.2 Authorized Users

Use is restricted to those agencies authorized by the Centre County Emergency Communications System Advisory Committee (CCECSAC). User agencies are required to adhere to the policy and procedures established by the County.

- 12.2.1 Any agency desiring to become an authorized user should make application in writing to the Centre County Emergency Communications System Advisory Committee, in care of the Director of 9•1•1 / Emergency Communications. The Advisory Committee shall request, review, and comment by the respective Agency Representatives. The CCECSAC will then act on their recommendations.

12.3 Talkgroups

Talkgroup are established by Centre County for inter and intra department communications. Talkgroup should adhere to the accepted standards of universal and uniform communications for public safety agencies. Talkgroup determination is the authority of the CCECSAC. Requests for access to currently established agency specific talkgroup will be reviewed only after the current user(s), or their respective agency, have had an opportunity to comment.

- 12.3.1 An authorized user requesting access to a talkgroup not previously programmed shall make application to the CCECSAC, who in turn will request comment from any respective agency or their representative, currently utilizing that talkgroup. The CCECSAC will act on the request after reviewing the comments of the agency members and the Director of 9•1•1 / Emergency Communications.

12.4 Programming

Only Centre County or their authorized representative(s) is (are) permitted to program any / all radios utilized in the system. All independently purchased radios must meet minimum specifications outlined below. No user or agency shall operate, or permit operation, of an unauthorized radio on the system.

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- 12.4.1 Each radio is recognized and allowed access to the Centre County System by a computer database, maintained and operated by the ECC. Each radio has an identification number within the system and talkgroup use of that radio is monitored. Inappropriate use of a radio or talkgroup by a field user could result in that field user being denied or limited to the system or specific talkgroup.
- 12.4.2 Only Radios owned by Authorized Agencies / Departments will be allowed to be programmed for access to the radio system. No individually owned radios will be allowed to be programmed on the system.
- 12.4.3 Specifications

800 MHz TRUNKED COMMUNICATIONS SYSTEM *Requirements for additional radios*

The following specifications are requirements for purchases of new or used radio equipment to be used on the Centre County System. Centre County assumes no responsibility for the integration or proper operation of used radio equipment in the system. The County strongly recommends the use of the Motorola Astro and APX product line. The system was designed around these units for optimum performance.

1. All mobiles and portables purchased must be **P25 Digital** compatible.
2. No radios operating in **Motorola Digital Voice Privacy (DVP)** or **Secure** mode will be permitted by non-law enforcement agencies.
3. Agencies should pay particular attention to the number of talkgroup available on the radios. The standard for Centre County is 48 talkgroup maximum with the fire service using about 32 talkgroup. The County will not be responsible for radios that cannot receive all the appropriate talkgroup, nor will the County change policies or procedures to compensate for an inadequate number of talkgroup.
4. Appropriate Heliflex or half-wave antennas should be used. “Stubby” antennas are not recommended and can significantly reduce the radios capability.
5. The County is not responsible for programming company radios and the necessary arrangements must be made with a Radio Shop with a System Key for the proper programming of any radios purchased. Please make sure in advance that they have the necessary software and interface equipment. Radio Shops are not permitted to do programming without authorization from the Director of 9•1•1 / Emergency Communications. Arrangements must be made in advance for authorization.
6. Check with Centre County 9•1•1 / Emergency Communications Administrative office for a current list of Radio Shops that are authorized to program radios on the Centre County Radio System.

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12.5 Training

All new personnel should attend a County conducted training class. County instructors are available on request. It will include 800 MHz trunked simulcast communications system basics and mobile and portable instruction.

12.6 Talkgroups and Definitions

Fire Talkgroups

FIRE DISP (Fire Dispatch) - talkgroup for all day to day fire communications operations, dispatch [paging], response, and communications initiating from a field user.

FG 2 (Fireground 2) - talkgroup for fireground operations; assigned by the ECC for incidents.

FG 3 (Fireground 3) - talkgroup for fireground operations; assigned by the ECC for incidents.

FG 4 (Fireground 4) - talkgroup for fireground operations; assigned by the ECC for incidents.

FG 5 (Fireground 5) - talkgroup for fireground operations; assigned by the ECC for incidents.

FG 6 (Fireground 6) - talkgroup for fireground operations; assigned by the ECC for incidents.

FG 7 (Fireground 7) - talkgroup for fireground operations; assigned by the ECC for incidents.

FG 8 (Fireground 8) - talkgroup for fireground operations; assigned by the ECC for incidents.

FG 9 (Fireground 9) - talkgroup for fireground operations; assigned by the ECC for incidents.

FG 10 (Fireground 10) - talkgroup for fireground operations; assigned by the ECC for incidents.

FP 1, FP 2, FP 3 (Firepolice 1, 2, and 3) - talkgroups for fireground and traffic operations; utilized by fire police personnel; assigned by the ECC at the request of Incident Command.

FD xx (Company_) talkgroup for an individual fire company use; may be accessed without ECC assignment; MAY NOT be monitored by the ECC.

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EMS Talkgroup

EMS DISP (EMS Dispatch) - talkgroup for all day to day EMS communications operations, dispatch [paging], response, and communications initiating from a field user.

EMS 2 – reserved for EMS unit to unit coordination on call(s) for service; need not be assigned though the ECC.

EMS 3 - talkgroup for EMS operations; assigned by the ECC.

EMS 4 - talkgroup for EMS operations; assigned by the ECC.

EMS 5 - talkgroup for EMS operations; assigned by the ECC.

EMS 6 – Reserved for Emergency Button Activation Communication

PSU EMS 1 - talkgroup for EMS operations on Penn State Campus which involves Mutual Aid Services; assigned by the ECC.

PSU EMS 2 - talkgroup for EMS operations on Penn State Campus which involves Mutual Aid Services; assigned by the ECC.

PSU EMS 3 - talkgroup for EMS operations on Penn State Campus which involves Mutual Aid Services; assigned by the ECC.

PSU EMS 4 - talkgroup for EMS operations on Penn State Campus which involves Mutual Aid Services; assigned by the ECC.

AMB xx (Company __) - talkgroup for an individual EMS company's use; may be accessed without ECC assignment; **MAY NOT** be monitored by the ECC.

HOSP 1 (Hospital 1) - talkgroup for communications between EMS field user and hospital; assigned by the ECC.

HOSP 2 (Hospital 2) - talkgroup for communications between EMS field user and hospital; assigned by the ECC.

HOSP 3 (Hospital 3) - talkgroup for communications between EMS field user and hospital; assigned by the ECC.

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Fire and EMS Shared Talkgroups

FIRE EMS ADM (Fire Administration) - talkgroup for County fire and EMS chiefs' administrative use; shared by all County fire departments and EMS Services; may be accessed without ECC assignment; MAY NOT be monitored by the ECC.

TRAIN 11, TRAIN 12, TRAIN 13 (Training 11, 12, 13) - talkgroups utilized for training purposes; assignment by the upon request of a company officer or training coordinator. These talkgroups are shared by Fire and EMS for Joint Training Operations.

MCI 1 (Mass Casualty 1) - talkgroup for a Mass Casualty Incident; assigned by the ECC.

MCI 2 (Mass Casualty 2) - talkgroup for a Mass Casualty Incident; assigned by the ECC.

HAZMAT - talkgroup for hazmat operations.

AIRPRT (Airport) - talkgroup for University Park Airport. May be used by Public Safety agencies at an airport incident as assigned by the ECC.

Law Enforcement Talkgroups

BLF SPR (Bellefonte Spring Twp Police) - Main talkgroup utilized for all day to day police communications for Bellefonte and Spring Twp. Police Department.

BLF SPR 2 (Bellefonte Spring Twp Police) - a secondary talkgroup utilized for all day to day police communications for Bellefonte and Spring Twp. Police Department.

PAT FRG (Patton Twp. and Ferguson Twp. Police) - Main talkgroup utilized for all day to day police communications for Patton Twp. and Ferguson Twp. Police Department.

PAT FRG 2 (Patton Twp. and Ferguson Twp. Police) – a secondary talkgroup utilized for all day to day police communications for Patton Twp. and Ferguson Twp. Police Department.

PSU (PSU Patrol) - Main talkgroup utilized for day to day police communications by Penn State Police.

PSU 2 (PSU Patrol) – a secondary talkgroup utilized for day to day police communications by Penn State Police.

SCPD (State College Police) - Main talkgroup utilized for all day to day police communications of the State College Police Department.

SCPD 2 (State College Police) – a secondary talkgroup utilized for all day to day police communications of the State College Police Department.

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PD MUTUAL (PD Mutual) - talkgroup for specific multi-department police incidents.

TACTICAL (Tactical) - It is the talkgroup utilized for the TRT Team for special police operations assigned by the ECC.

PD TRF 6 - 9 (PD Traffic 6-9) – talkgroup(s) for police department traffic enforcement or control operations, assigned by the ECC.

PD OPS 1 - 8 (PD Operations 1-8) – talkgroup(s) for special police operations, assigned by the ECC.

PD TRAIN (PD Training) - talkgroup utilized for training purposes; assigned by the ECC.

DSEP (Downtown Safety Enhancement Program) – talkgroup utilized for DSEP operations.

County Agencies

911COM - talkgroup for 9-1-1 Communications administration and personnel.

BOOKING – talkgroup for the Booking Center

CO TRN SITE (County Training Site)- talkgroup for County Training site administration and personnel.

COMMIS (Commissioners) – talkgroup for Commissioners Office communications.

CORON (Coroner) - talkgroup for Coroner communications.

COSEC (County Security) – talkgroup for County Security Personnel communications.

COURTS - talkgroup for Centre County court system agency communications. Utilized by Domestic Relations, Probation, and Mental Health.

ECCALL – talkgroup for a field user, who is not normally monitored by the ECC, to call or be called by the ECC; always monitored by the ECC.

EMA 1 – talkgroup for Emergency Management communications.

EMA ADM – talkgroup for Emergency Management administrative use.

HUMSVC (Human Services) – talkgroup for Centre County human services agency communications. Utilized by Children and Youth Services and Aging.

PRISON - talkgroup for Prison communications and used by 9-1-1 Communications to alert the Booking Center of a Police Officer's arrival.

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PRISAD - talkgroup for Prison administrative communications.

RADIO – talkgroup for Radio Maintenance use.

SHER 1 (Sheriff 1) - talkgroup for Sheriff communications.

SHER 2 (Sheriff 2) - talkgroup for Sheriff communications.

TRANSPORT1 (Transportation 1) – talkgroup for County Transportation day to day communications.

TRANSPORT 2 (Transportation 2) – talkgroup for County Transportation communications.

Penn State University

ALL UNIV (ALL University) – talkgroup for all University radios. Limited to ASR site at Ford Building.

BJC Door (Bryce Jordan Center Door) – talkgroup for BJC Door operations. Limited to ASR site at Ford Building.

BJC OPS 1 – 6 (Bryce Jordan Center Operations) - talkgroup(s) for operations at BJC. Limited to ASR site at Ford Building.

BJC SEC - (Bryce Jordan Center Security) – talkgroup for security at BJC. Limited to ASR site at Ford Building.

HFS ADMIN (Housing and Food Service Administration) – talkgroup for Housing and Food administration communications. Limited to ASR site at Ford Building.

HFS OPS 1 – 4 (Housing and Food Service Operations) – talkgroup for Housing and Food communications. Limited to ASR site at Ford Building.

OPP 1 - 2 (Office of Physical Plant 1 & 2) – talkgroup(s) for Physical Plant Communications. Limited to ASR site at Ford Building.

PSU ATHL 1 – 5 (Penn State Athletics 1-5) talkgroup(s) for PSU Athletics communications. Limited to ASR site at Ford Building.

PSU EHS (Penn State Environmental Health and Safety) – talkgroup for Environmental Health and Safety communications. Limited to ASR site at Ford Building.

PSU ESCORT- (Penn State Escort Services) – talkgroup for Escort Services Communications. Limited to ASR site at Ford Building.

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PSU PARK- (Penn State Parking Office) – talkgroup for Parking Department communications. Limited to ASR site at Ford Building.

PSU PARK EVENT- (Penn State Parking Event) – talkgroup used for Event Parking Communications on Penn State Campus. Limited to ASR site at Ford Building.

REACTOR- (Breazeale Nuclear Reactor) – talkgroup used for Reactor communications. Limited to ASR site at Ford Building.

STUD AFF- (Penn State Student Affairs) – talkgroup for Student Affairs Communications. Limited to ASR site at Ford Building.

State and Federal Agencies

BNI – (Bureau of Narcotics Investigation) talkgroup for BNI communications

CONSTABLE – talkgroup for Pennsylvania State Constables.

FBI – (Federal Bureau of Investigations) talkgroup for FBI communications.

GAME COMMIS- (Game Commission) – talkgroup for Game Commission Communications.

STATE1, STATE2 – talkgroup(s) for Centre County units to communicate with Pennsylvania State units, assuming future linkage between both 800MHz systems.

Local Municipal Agencies

CR FIRE PRO (Centre Region Fire Protection) – talkgroup for Centre Region Fire Protection Agency's use.

CR PARKS (Centre Region Parks and Recreation) – talkgroup for Centre Region Parks and Recreation administration and personnel.

EMACOG – talkgroup for Centre Region Emergency Management communications.

MNMCSEC (Mount Nittany Medical Center Security) – talkgroup for MNMC Security administration and personnel.

MNMCADM (Mount Nittany Medical Center Administration)- talkgroup for MNMC Administration use.

<Name> PW1, <Name> PW2 - talkgroup for an individual public works agency's use; may be accessed without ECC assignment; MAY NOT be monitored by the ECC.

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<Name> **TRF** - talkgroup for an individual public works agency's use for traffic control; may be accessed without ECC assignment; MAY NOT be monitored by the ECC.

<Name> **MUNI** – talkgroup for local municipalities Public Works and administration to communicate with their local Police Departments.

PUBWKS (Public Works) - talkgroup utilized for fire, EMS, or police department communications with a municipal public works agency.

PWADM (Public Works Administration) – talkgroup utilized for public works administrative use.

PWTRF 1, PWTRF 2, PWTRF 3 (Public Works Traffic 1, 2, and 3) – talkgroup(s) utilized and shared by all municipal public works agencies for traffic control operation within or between municipalities.

SC HLTH (State College Health Department) for State College Health Department use.

SC ORD (State College Ordinance Department) talkgroup for State College Ordinance Enforcement Use.

SC PARK (State College Parking Authority) talkgroup for State College Parking Authority Use.

SC SANITAT (State College Sanitation Department) talkgroup for State College Sanitation Department use.

SC STREET (State College Street Department) talkgroup for State College Street Department administration and personnel use.

ALL Radios

PUBSF1 (Public Safety 1) - talkgroup for multiple agency communications or incidents involving Public Safety Agencies; assigned by the ECC.

PUBSF2 (Public Safety 2) - talkgroup for multiple agency communications or incidents involving Public Safety Agencies; assigned by the ECC.

SW1 (System Wide 1) - talkgroup shared by every user of the County System; MAY NOT be used unless assigned by the ECC.

SW2 (System Wide 2) - talkgroup shared by every user of the County System; MAY NOT be used unless assigned by the ECC.

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TALK - Portable to portable talkgroup, limited geographically, not part of the trunking or conventional systems.

8CALL - nationally mandated talkgroup for all 800 MHz communications systems.

8TAC1, 8TAC2, 8TAC3, 8TAC4 - nationally mandated talkgroups for all 800 MHz communications systems; considered “hailing” talkgroup when user not in home area.

12.7 Fire Communications

12.7.1 Dispatch and Response

12.7.1.1 Centre County fire companies are dispatched utilizing simulcast between the F DISP talkgroup [800 MHz] and UHF paging. This permits field users utilizing pagers to be notified and to allow them to monitor the F DISP talkgroup for incident scene reports.

12.7.1.2 F DISP is the talkgroup for all day to day communications operations, dispatch [paging], response, and communications initiating from a fire field user. Field users should not switch to another talkgroup to contact the ECC if a busy signal is received.

12.7.1.3 All incidents will be initiated on F DISP. All units will respond on F DISP.

12.7.1.4 If a higher ranking officer signs on responding, no lower ranking officer shall sign on. If a lower ranking officer arrives on scene first, he/she may notify the county and provide a report, and may establish command.

12.7.1.5 Fire Police will not notify the county of their response, unless the call is for a fire police only incident. Again, the lower ranking officers will not sign on the air if a higher rank already has signed on.

12.7.1.6 Units going in service for driver training, minor maintenance, or other routine assignments that do not take the unit out of the coverage area or out-of-service need not notify the ECC of their status. It is assumed that they are available for calls unless advised otherwise.

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- 12.7.1.7 The ECC will assign a fire ground talkgroup according to the following criteria:
1. **When Incident Command is established.** The Telecommunicator will assign a talkgroup upon the establishment of Command. This also gives the on-scene Chief a minute to investigate, if necessary, before establishing command.
 2. **When requested by a Chief.** This gives the on-scene Chief the flexibility to control those odd situations.
 3. **When deemed necessary by Communications.** The Telecommunicator will assign a talkgroup due to radio traffic or activity and without approval by Incident Command. This will be a ECC Shift Supervisor decision. This allows the ECC to handle those instances when the Chief "forgets" or doesn't bother to request a talkgroup, or there are other incidents in progress that he/she may not be aware of.
- 12.7.1.8 Units responding after talkgroup assignment will respond on F DISP and be assigned their fire ground talkgroup. Those units are then responsible to advise Incident Command of their response on the assigned fire ground talkgroup as their company policy requires. Apparatus will remain on the assigned fire ground talkgroup until available or until otherwise assigned by the ECC.
- 12.7.1.9 Fire ground talkgroup will be assigned sequentially so that field units may be apprised of activity levels.
- 12.7.2 Fireground Communications
- 12.7.2.1 The ECC will assign a fire ground talkgroup to a department for tactical operations as outlined in 12.7.1.8. All radio communications between fire company personnel and apparatus, and communications between field users and the ECC should take place upon the assigned talkgroup.
- 12.7.2.2 Normal radio discipline is to be maintained on all talkgroup.
- 12.7.2.3 8CALL and 8TAC1 thru 8TAC 4 are last choice talkgroup for operations only where terrain may prohibit any other talkgroup operation - example - rescue from a well, when an 8TACx talkgroup may function as a portable to portable talkgroup. These are federally controlled frequencies and are not to be used except in case of urgent need or emergencies.
- 12.7.2.4 Incident Command may request an additional talkgroup for separation of operations for an incident if needed (Example - tanker shuttle). Request for *any* additional talkgroup(s) is the authority of Command.
- 12.7.2.5 When the Incident Command places the company available *as a whole*, individual units should not sign available.
- 12.7.2.6 Calling in quarters is not necessary as this is not a status that is tracked by Centre County.

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12.7.2 Mutual Operations

12.7.3.1 Multiple fire company response would normally be assigned a Fire talkgroup. Disaster or a multiple agency response could be assigned a Mass Casualty, or Systemwide talkgroup by the ECC.

12.7.3.2 Only chief officers from the first due company(s) will be permitted to sign on. Mutual-aid calls have enough communications and the mutual aid officers do not need to sign on.

12.7.3.3 If a Mutual-Aid ranking officer arrives on scene first, he/she may notify the county and provide a report.

12.7.4 Company Operations

12.7.4.1 Every company will have a separate talkgroup for their use only. It will not be shared with another company. Communications on the company talkgroup should be business related and kept brief and concise. All talkgroup activity will be monitored by the system computer. Individual Company Talkgroup MAY NOT be monitored by the ECC. Do not expect the ECC to hear you calling on the Company Talkgroup. The Director of 9•1•1 / Emergency Communications has the authority to deny a user or company access to the talkgroup if misuse or overloading on the system occurs.

12.7.4.2 Fire company personnel are responsible to monitor communications on the F DISP talkgroup before making any transmissions from a company's base station radio (RF control station), so as not to interfere with any incidents in progress. The ECC should be consulted prior to any transmissions of an extended nature.

12.7.5 Training Operations

12.7.5.1 TRAIN 11, 12, and 13, are talkgroups used for training by single or multiple companies. Companies conducting training operations should contact the ECC for assignment to a training operations talkgroups.

12.8 EMS Operations

12.8.1 Dispatch and Response

12.8.1.1 Centre County EMS companies are dispatched utilizing simulcast between the E DISP talkgroup [800 MHz] and UHF paging. This permits field users utilizing pagers to be notified and to allow them to monitor the E DISP talkgroup for incident scene reports

12.8.1.2 E DISP is the talkgroup for all day to day communications operations, dispatch [paging], response, and communications initiating from a EMS field user. Field users should not switch to another talkgroup to contact the ECC if a busy signal is received.

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- 12.8.1.3 All incidents will be initiated on E DISP. All units will respond on E DISP.
- 12.8.1.4 EMS units responding on Mutual-Aid calls requiring Fire Response from will be advised of the Fire Ground talkgroup that has been assigned to the Incident Commander.
- 12.8.2 Operational EMS
- 12.8.2.1 The ECC may assign an EMS talkgroup to a service at the request of EMS Command for EMS operations or when deemed necessary by the ECC, due to activity.
- 12.8.2.2 EMS talkgroup will be assigned sequentially so that field units may be apprised of activity levels.
- 12.8.3 Mass Casualty Operations
- 12.8.3.1 Mass casualty EMS operations can be assigned a mass casualty talkgroup by the ECC to facilitate communications among multiple agencies.
- 12.8.4 Company Operations
- 12.8.4.1 Every company will have a separate talkgroup for their use only. It will not be shared with another company. Communications on the company talkgroup should be business related and kept brief and concise. All talkgroup activity will be monitored by the system computer. Individual Company Talkgroup MAY NOT be monitored by the ECC. Do not expect the ECC to hear you calling on the Company Talkgroup. The Director of 9•1•1 / Emergency Communications has the authority to deny a user or company access to the talkgroup if misuse or overloading on the system occurs.
- 12.8.5 Training Operations
- TRAIN 12, 13, and 14 are talkgroup used for training by single or multiple companies. Companies conducting training operations should contact the ECC for assignment to a training operations talkgroup.

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12.9 Law Enforcement Communications

12.9.1 Police Communications utilizes the Centre County 800 MHz Digital Trunked Simulcast P25 radio system that was created with a partnership of Centre County and Penn State University.

12.9.2 Access to Law Enforcement Talkgroup

12.9.2.1 Law Enforcement talkgroups are restricted to law enforcement agencies. Application by a law enforcement agency to utilize another law enforcement agency’s talkgroup(s) shall be presented to the CCECSAC for consideration, including submission of documentation of mutual agreement and access among all agencies involved.

12.9.3 Day to Day Police Communications

12.9.3.1 Daily communication operations for police agencies will utilize the following talkgroups.

State College Police	SCPD
Penn State Police	PSU
Bellefonte and Spring Township Police	BLFSPR
Patton Township and Ferguson Township Police	PATFRG

A secondary talkgroup has been created for the Police Agencies to be utilized when Priority has been declared on the primary talkgroup or when activity warrants the use of a second talkgroup.

Talkgroup assignment for other communications shall be assigned by the ECC at the request of an officer or at the discretion of the ECC based on activity.

12.9.3.2 Non-law enforcement personnel with communications traffic for their police force should utilize that department's administrative talkgroup. Dispatch of incidents should normally occur on the daily operations talkgroup by the ECC because they know what personnel and resources are available.

12.9.4 Priority and Talkgroups

12.9.4.1 With officer safety a focal point, control must be exercised over usage of talkgroups during priority situations. The field user needs both the ECC and fellow field users to be attentive and closely monitor the respective talkgroup during such situations.

12.9.4.2 “Priority Traffic” - is an officer or the ECC requesting immediate attention and radio silence for SHORT TERM radio traffic on the daily operations talkgroup or upon the talkgroup assigned.

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12.9.4.3 “Priority Talkgroup” - is a request by an officer in the field and the consequent assignment by the ECC of a talkgroup for the duration of a specific incident. All officer personnel associated with the incident shall immediately utilize that talkgroup. The ECC monitors the talkgroup and determines when field users may return to any previously assigned talkgroup. The ECC may also assign field users operating under ‘priority traffic’ a ‘priority talkgroup’ if conditions warrant it.

12.9.5 Special Use Talkgroups

12.9.5.1 TACTICAL will use the talkgroup utilized by any TRT deployment.

12.9.5.2 Talkgroup have been established for use for training, Traffic Control details, and for Traffic Enforcement details. Use of these talkgroup will be assigned by the ECC upon the request of an Officer or by the direction of the ECC.

12.9.6 Sheriff Operations

12.9.6.1 The Sheriff Department and Office will utilize SHER 2 for day-to-day communications. SHER 2 *is not* monitored by the ECC.

12.9.6.2 SHER 1 will be the talkgroup for communications between Sheriff Department personnel and the ECC. It is monitored 24x7.

12.9.6.3 Duress alarms utilizing the 800 MHz system will be programmed to activate on the CO SEC talkgroup. The Sheriff’s Department will provide the ECC a listing of the specific locations of Duress alarms.

12.9.6.4 Upon receipt of an alarm activated at a County building during business hours, the ECC shall dispatch the incident to the Sheriff Department (SHER 1 talkgroup) and Bellefonte Police Department (CO PD talkgroup).

Upon receipt of an alarm activated at a County building during non-business hours, the ECC shall dispatch the incident to Bellefonte Police and page the on-call Sheriff Deputy.

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12.10 County Agency Communications

12.10.1 Day to Day Communications

12.10.1.1 A talkgroup will be established for an agency of the County for its normal day to day operations. In most cases, that agency will be the sole user of that talkgroup.

12.10.2 ECCALL

12.10.2.1 The talkgroup ECCALL will be utilized by any County Agency for urgent communications between that agency or field user and the ECC.

12.11 Municipal Agency Communications

12.11.1 Municipal Agency may request use of the Centre County 800 MHz system for day to day operations of their departments.

12.11.2 Separate Talkgroup have been established for Public Works department's use. They will not be shared with another Municipality. Communications on these talkgroup should be business related and kept brief and concise. All talkgroup activity will be monitored by the system computer. Individual Municipal Talkgroup MAY NOT be monitored by the ECC. Do not expect the ECC to hear you calling on the Municipal Talkgroup. The Director of 9•1•1 / Emergency Communications has the authority to deny a user or Municipality access to the talkgroup if misuse or overloading on the system occurs.

12.11.3 Additional Talkgroups have been established for inter Municipal Agency use.