



# Aegis MSP CAD View Only

## User Guide

Last revised on 2-22-12

Public Safety Software  
newworldsystems.com

A E G I S



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# CAD View Only Operation

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## Introduction

New World Systems® *Aegis*®/MSP *CAD View Only* is a stand-alone web-based application allowing agencies to view currently active Calls for Service (CFS), view additional details of those active calls, perform cleared call searches, and view units and their details from the ORI(s) to which the user is associated.

This document outlines how to use the *CAD View Only* web page.

## In this Document

This document covers the following information:

- “The CAD View Only Web Page” on page 2
  - “Logging In to Cad View Only” on page 2
  - “Using the CAD View Only Web Page” on page 3



### The CAD View Only Web Page

*CAD View Only* allows users to see information pertaining to all active calls and units in their designated default ORIs, as well as perform cleared call searches. This section outlines how to log in to the *CAD View Only* web page as well as its associated functionality.

Refer to the following sections for more details:

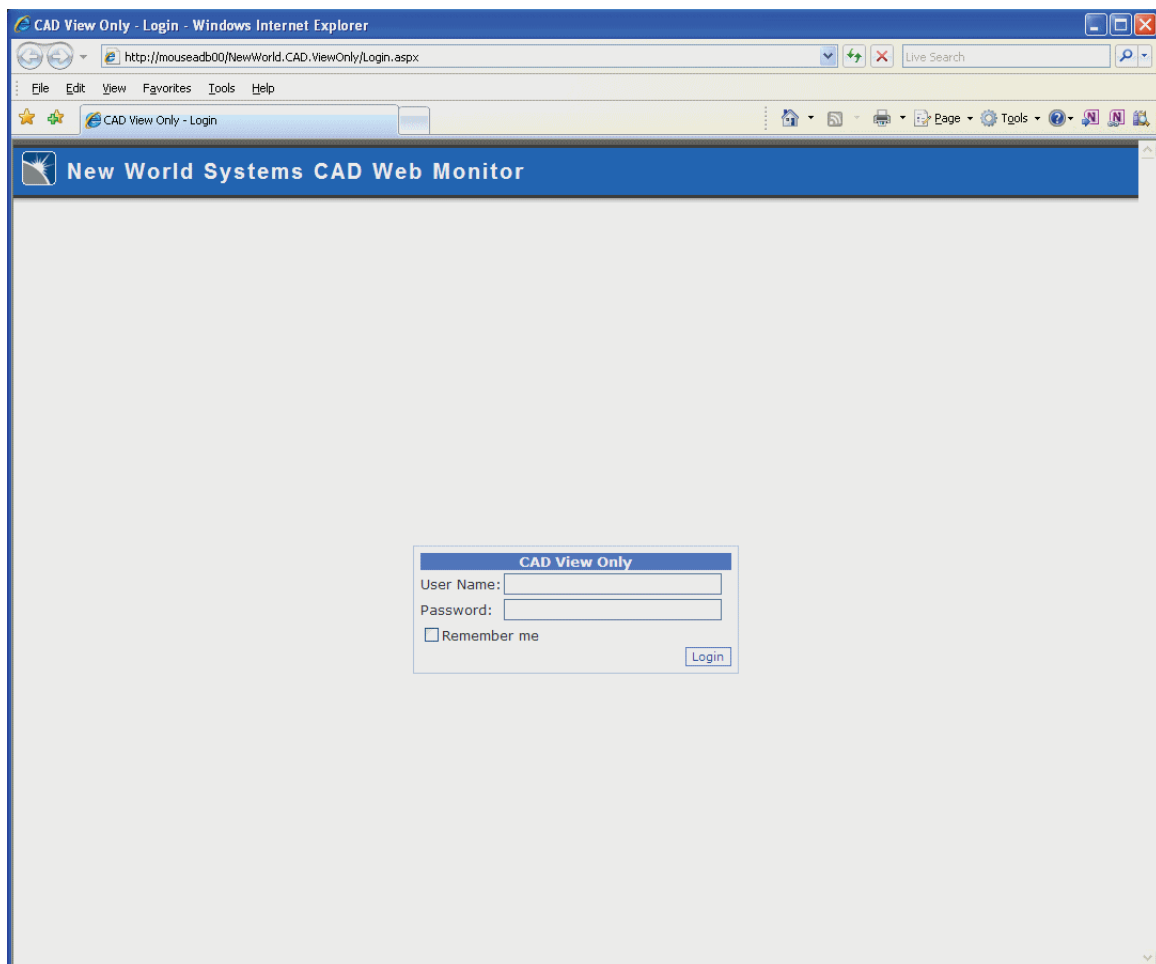
- “Logging In to Cad View Only” on page 2
- “Using the CAD View Only Web Page” on page 3



### Logging In to Cad View Only

Use the following steps to log in to *CAD View Only*:

1. To access *CAD View Only*, navigate to the following website: **http://<server name>/newworld.cad.viewonly/login.aspx**.
2. The *CAD View Only Login* window appears. Enter your **User Name** and **Password**. Select the **Remember me** check box to have the software remember your **User Name** the next time you log in to *CAD View Only*.



- The *CAD View Only* web page appears displaying the active Calls for Service and Units from the ORI to which the user is associated.

## Using the CAD View Only Web Page

The *CAD View Only* web page allows users to view all active calls for service (CFS) and click the call numbers to access the details of those calls. Users can also view all units for the ORI to which they are associated and click unit number to see the details of those units. Clicking the **Cleared Call Search** button allows users to search the database for cleared calls and their associated details. This section describes the various features associated with using the *CAD View Only* web page.

The screenshot displays the 'New World Systems CAD Web Monitor' interface. At the top, it shows 'Current Calls' and 'Cleared Call Search' buttons. Below this is a 'Call Grid' table with columns for CFS No., Call Type, Priority, Address, Quadrant, Common Nar, District, Beat, Station, Call ORI, and Call Time. Annotations point to various features: 'Click to access CFS Details window' points to a call number (884), 'Click column name to sort in ascending or descending order' points to the 'Priority' column header, 'Call Grid' points to the table itself, 'Click to return to Call window' points to a 'Call ORI' dropdown, and 'Click to access Cleared Call Search window' points to the 'Cleared Call Search' button.

Below the call grid is a 'Unit Grid' table with columns for Unit No., Officer, Status, CFS No., Call Type, Location, Secondary, and Unit ORI. Annotations point to: 'Click to access Unit Details window' pointing to a unit number (BAT4), 'Unit Grid' pointing to the table, and 'Click to filter column by listed parameters' pointing to a dropdown menu in the 'Secondary' column.

User are able to access the *Cleared Call Search* window from the *CAD View Only* web page. For more information, refer to “Performing a Cleared Call Search” on page 8.

Call Grid

The Call grid displays all active calls for service for the ORI to which the user is associated.

Last update: 02/22/2012 09:59:57 Total Calls: 4

CFS No.	Call Type	Priority ↑	Address	Quadrant	Common Name	District	Beat	Station	Call ORI	Call Time
(All)	(All)	(All)	(All)	(All)	(All)	(All)	(All)	(All)	(All)	(All)
884	Acc PI ALS	1	12955 OLD MERI	41A	CARMEL BMV		Car-C6	41	IN0290100	02/15/2012 11:
885	Traffic Hazard	1	W MAIN ST / OL	41A			Car-C6	41	IN0290100	02/15/2012 11:
886	Security Check	1	1098 CAVENDIS	41A			Car-C6	41	IN0290100	02/15/2012 11:
887	F Fire Residence	1	1364 S RANGEL	41D	CARMEL ALTER		Car-C7	41	29003	02/15/2012 11:

The following table contains a list of the eighteen (18) columns along with a description of what each column contains:

Column Name	Description
<b>CFS No.</b>	The Call for Service (CFS) number for the given call.
<b>Call Type</b>	Indicates the type of call (e.g., assault, robbery, homicide, etc.).
<b>Priority</b>	The agency-defined priority of the CFS.
<b>Address</b>	That address at which the CFS occurred.
<b>Quadrant</b>	The quadrant in which the CFS is located.
<b>Common Name</b>	If available, the common name for the location.
<b>District</b>	The district in which the CFS is located.
<b>Beat</b>	The beat in which the CFS is located.
<b>Station</b>	The station that responded to the CFS.
<b>Call ORI</b>	The ORI in which the CFS is located.
<b>Call Time</b>	The date and time at which the CFS was received.
<b>Dispatch Time</b>	The time at which units were dispatched to the CFS.
<b>Arrive Time</b>	The time at which the first unit arrived at the CFS.
<b>Incident No.</b>	The agency-defined incident number for the CFS.
<b>Police</b>	Indicates that the given CFS is an Police-type call.
<b>Fire</b>	Indicates that the given CFS is an Fire-type call.
<b>EMS</b>	Indicates that the given CFS is an EMS-type call.
<b>Nature of Call</b>	A brief description of the nature of the given CFS.

The Call grid is automatically updated every minute and can be sorted in ascending or descending order by clicking the column header. To access a filter drop-down list, click the **Filter** (All) icon located in the header of each column. Filter options will always include **All**, **Empty**, and **NonEmpty** along with any other listed parameters.



For more information on accessing additional details for a CFS listed in the Call Grid, refer to “Accessing Call for Service Details” on page 5.

### Accessing Call for Service Details

Accessing details associated with a CFS in the Call grid is as easy as clicking on a CFS number in the Call grid to access the *CFS Details* window for that call.

**CFS: 885**

Call Type: Traffic Hazard      Priority: 1      Caller Phone:      Extension:

Nature of Call:      Primary Unit: 44009

Location: W MAIN ST / OLD MERIDIAN ST      Venue: Carmel

Common Name:

Cross Streets:

Beat: Car-C6      District:      Quadrant: 41A      Station: 41

Police ORI: IN0290100      Fire FDID: 29003      EMS FDID:

Call Date/Time: 02/15/2012 11:14:53      Dispatch Date/Time: 02/15/2012 11:16:28      Arrive Date/Time: 02/15/2012 11:23:15

Report Required: No      Cleared Time:

**Narratives: 1 rows**

Date/Time	Narrative	User
02/15/2012 11:16:22	Paint dumped in intersection	nws

**Vehicles: 0 rows**

Vehicle Role	Type	Make	Model	Plate	State
No data.					

**Persons: 1 rows**

Role	Name	Address	Primary Caller
E911 Caller	Davis, Kevin	<UNKNOWN>	Yes

**Incidents: 1 rows**

ORI	Incident Num	Incident Type
IN0290100	2012-00000003	

**Units: 2 rows**

ORI	Unit Number	Status	Dispatch Tim	En Route Tir	Arrived Time	Cleared Time	Incident Num	Staged Time	Transport Tir
IN0290100	44009	Arrived	02/15/2012 11:16	02/15/2012 11:22	02/15/2012 11:23		2012-00000003		
IN0290100	40046	Arrived	02/15/2012 11:16	02/15/2012 11:22	02/15/2012 11:23				

The *CFS Details* window offers additional information on the call. Also, this page contains several grids containing any information on CFS details such as Narratives entered, Vehicles involved, Persons involved, Incident numbers, and assigned Units. Each grid can be interacted with in the same way as the Call grid. To return to the *CAD View Only* web page, click the **Current Calls** link at the top of the window.

Unit Grid

The Unit grid displays all units for the ORI to which the user is associated. Also, above the grid there is information regarding the last time the grid was updated and the total number of units in the grid, as well as a ***Include Off Shift*** check box that, when selected, includes units that are off shift in the grid.

Last update: 02/22/2012 11:01:01 Total Units: 623  Include Off Shift

Unit No.	Officer	Status	CFS No.	Call Type	Location	Secondary Loc.	Unit ORI
(All)	(All)	(All)	(All)	(All)	(All)	(All)	(All)
BAT4		Arrived	887	F Fire Residence	1364 S RANGELINE RD	1364 S RANGELINE RD, C	29003
L41		Arrived	887	F Fire Residence	1364 S RANGELINE RD	1364 S RANGELINE RD, C	29003
A44		Arrived	887	F Fire Residence	1364 S RANGELINE RD	1364 S RANGELINE RD, C	29003
A45		Arrived	887	F Fire Residence	1364 S RANGELINE RD	1364 S RANGELINE RD, C	29003
E45		Arrived	887	F Fire Residence	1364 S RANGELINE RD	1364 S RANGELINE RD, C	29003
E43		Arrived	887	F Fire Residence	1364 S RANGELINE RD	1364 S RANGELINE RD, C	29003
E41		Arrived	887	F Fire Residence	1364 S RANGELINE RD	1364 S RANGELINE RD, C	29003
42278	Fisher, C, Benjamin	Arrived	886	Security Check	1098 CAVENDISH DR	1098 CAVENDISH DR, Car	IN0290100
41062	Miller, Michael, G	Arrived	886	Security Check	1098 CAVENDISH DR	1098 CAVENDISH DR, Car	IN0290100
44009	Hughes, Crystal,	Arrived	885	Traffic Hazard	W MAIN ST	W MAIN ST / OLD MERIDIA	IN0290100
40046	Graham, Bruce, A	Arrived	885	Traffic Hazard	W MAIN ST	W MAIN ST / OLD MERIDIA	IN0290100
42358	Wiegman, Chad,	At Scene Availabl	884	Acc PI ALS	12955 OLD MERIDIAN ST	12955 OLD MERIDIAN ST,	IN0290100
42125	Bickel, Scott, W	At Scene Availabl	884	Acc PI ALS	12955 OLD MERIDIAN ST	12955 OLD MERIDIAN ST,	IN0290100
A41		Arrived Hancock	884	Acc PI ALS	12955 OLD MERIDIAN ST	12955 OLD MERIDIAN ST,	29003
RSU91		In Service					29005
T94		In Service					29005

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The following table contains a list of the eight (8) columns found on the Unit grid along with a description of what each column contains:

Column Name	Description
<b>Unit No.</b>	The number of the unit.
<b>Officer</b>	The name of the primary officer in the unit, since multiple personnel can be assigned to the same unit.
<b>Status</b>	The current status of the unit (e.g., available, dispatched, enroute, etc.).
<b>CFS No.</b>	The Call for Service (CFS) number to which the unit is dispatched
<b>Call Type</b>	The type of call to which the unit is responding.
<b>Location</b>	The location at which the unit is responding.
<b>Secondary Location</b>	The location of the unit at the location of the call.
<b>Unit ORI</b>	The ORI to which the unit is assigned.

The Unit grid is automatically updated every minute and can be sorted in ascending or descending order by clicking the column header. To access a filter drop-down list, click the **Filter** (All) icon located in the header of each column. Filter options will always include **All**, **Empty**, and **NonEmpty** along with any other listed parameters. For more information on accessing details for a unit listed in the Unit Grid, refer to “[Accessing Unit Information](#)” on page 7.

## Accessing Unit Information

Accessing details associated with a unit in the Unit grid is as easy as clicking on a unit number in the Unit grid to access the *Unit Details* window for the selected unit.

**Unit: 42125**

ORI: IN0290100  
 Officer: Bickel, Scott, W  
 Status: At Scene Available  
 Call Number: 884  
 Call Type: Acc PI ALS  
 Beat: Car-C6  
 Location: 12955 OLD MERIDIAN ST  
 Secondary Location: 12955 OLD MERIDIAN ST, Carmel

Staged Time:  
 Transport Time:  
 At Hospital Time:  
 Depart Hospital Time:  
 Arrived At Patient Time:  
 En Route Time: 02/15/2012 11:12:39

Unit Log: 1000 rows  
 Date:  to

Date/Time	User	Action	Action Descriptio	Log Description	Location	Incident No.	Unit Vehicle Numbr
02/01/2011 06:12:36	cpsbickel	Off Shift	Unit Check In				6
02/01/2011 06:14:22	Lwolfe	Off Shift	User Entry	41 impd			6
02/01/2011 06:19:10	cpsbickel	Off Shift	Unit Check In				6
02/01/2011 06:19:24	cpsbickel	Off Shift	Unit Check In				6
02/01/2011 07:49:33	Lwolfe	In Service	Unit On Shift				6
02/01/2011 07:49:37	Lwolfe	Out of Service - Adm	Unit Status Change		impd		6
02/01/2011 08:14:47	DStilts	Out of Service - Adm	Unit Location	IMPD	IMPD		6
02/01/2011 14:26:00	Lwolfe	In Service	Unit Status Change				6
02/01/2011 14:26:05	Lwolfe	Off Shift	Unit Off Shift				6
02/02/2011 04:48:13	cpsbickel	Off Shift	Unit Check In				6
02/02/2011 04:49:21	cpsbickel	Off Shift	Unit Check In				6
02/02/2011 04:50:11	JTyler	In Service	Unit On Shift				6
02/02/2011 05:13:08	MLayton	In Service	Update Unit	Area Type: Beat: Area			6
02/02/2011 06:13:00	KPaulin	In Service	User Entry	1041			6
02/02/2011 08:29:03	JJokantas	Dispatched	Unit Status Change		SM S OF 136TH	2011-00005349	6
02/02/2011 08:29:03	JJokantas	Arrived	Unit Status Change		SM S OF 136TH	2011-00005349	6

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The *Unit Details* window offers additional information on the unit in relation to the call, if they're dispatched to a CFS. Users can also search a unit's log by clicking within the *Date* fields, selecting a From and To date for which to return log information, and clicking the **Search** button. Information that falls within the selected time frame will display in the grid. The maximum number of results that the grid will display is 1000 rows.

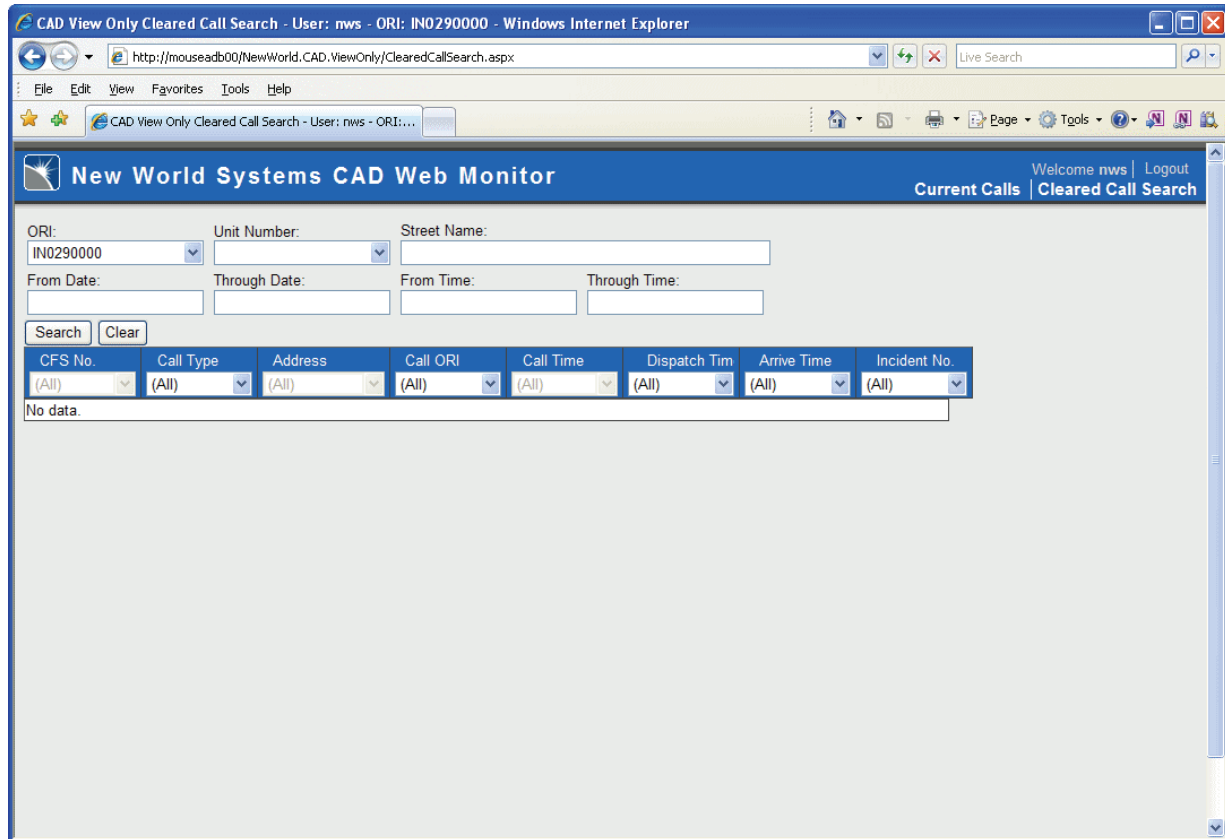
Unit Log: 1000 rows  
 Date:  to

To return to the *CAD View Only* web page, click the **Current Calls** link at the top of the window.

### Performing a Cleared Call Search

Use the following step to perform a cleared call searches maximum number of results that the grid will display is 1000 rows.

1. Click the **Cleared Call Search** link on the *CAD View Only* web page.



The screenshot shows a web browser window titled "CAD View Only Cleared Call Search - User: nws - ORI: IN0290000 - Windows Internet Explorer". The address bar shows the URL "http://mouseadb00/NewWorld.CAD.ViewOnly/ClearedCallSearch.aspx". The page header includes "New World Systems CAD Web Monitor" and "Current Calls | Cleared Call Search". The search form contains the following fields:

- ORI: IN0290000 (dropdown)
- Unit Number: (dropdown)
- Street Name: (text input)
- From Date: (text input)
- Through Date: (text input)
- From Time: (text input)
- Through Time: (text input)

Buttons for "Search" and "Clear" are located below the form. Below the form is a table with the following columns: CFS No., Call Type, Address, Call ORI, Call Time, Dispatch Tim, Arrive Time, and Incident No. All columns have "(All)" in the dropdown menu. The table content is "No data."

2. Enter the following search criteria in their respective fields, as necessary, and click the **Search** button:

**NOTE:** *ORI*, *From Date*, and *Through Date* are required fields.

- **ORI**—Limits search results to cleared calls from the specified ORI.

**NOTE:** User's can only search from ORIs to which they have access as designated in the *CAD View Only Administrator*.

- **Unit Number**—Limits search results to calls associated with this unit number.
- **Street Name**—Limits search results to cleared calls on the specified "base" street name. No street prefixes or suffixes should be entered in this field, only the base street name. For instance, if you were interested in cleared calls on N. Main Street, you would only enter **Main** in this field. Partial street name searches can also be performed using the wildcard % prior to the partial street name. If you entered %Car in the field, all results with "Car" anywhere in the street name will be returned.



- **From Date/Through Date**—Limits search results to the specified date range.
  - **From Time/Through Time**—Limits search results to the specified time range.
3. The *Cleared Call Search* window displays any matches to the listed criteria in a grid below the search controls.

Search filters:  
 ORI: IN0290000  
 Unit Number: [ ]  
 Street Name: [ ]  
 From Date: 01/01/2011  
 Through Date: 02/21/2012  
 From Time: [ ]  
 Through Time: [ ]

Total Calls: 1000

CFS No.	Call Type	Address	Call ORI	Call Time	Dispatch Time	Arrive Time	Incident No.
882	Traffic Hazard	100 E MAIN ST		02/07/2012 15:04:34	02/07/2012 15:05:05		
881	Traffic Hazard	101 E CARMEL DR	IN0290000	02/07/2012 15:03:42	02/07/2012 15:03:42	02/07/2012 15:03	2012-0000000
873	Fight	750 E CARMEL DR	IN0290000	11/30/2011 21:21:08	11/30/2011 21:22:35	11/30/2011 21:29	2011-0001706
846	Security Check	4747 E 266TH ST	IN0290000	05/31/2011 03:33:54	05/31/2011 03:33:54	05/31/2011 03:33	2011-0001706
843	TS	E 169TH ST / HAZEL DELL	IN0290000	05/31/2011 02:45:24	05/31/2011 02:45:24	05/31/2011 02:45	2011-0001706
841	Security Check	19777 MORSE PARK LN	IN0290000	05/31/2011 01:51:39	05/31/2011 01:52:31	05/31/2011 01:52	2011-0001705
839	Security Check	10598 COLLEGE AVE	IN0290000	05/31/2011 01:46:05	05/31/2011 01:46:34	05/31/2011 01:46	2011-0001705
838	TS	19777 MORSE PARK LN	IN0290000	05/31/2011 01:45:28	05/31/2011 01:45:28	05/31/2011 01:45	2011-0001705
834	Welfare Check	E SR 32 / ATLANTIC RD	IN0290000	05/31/2011 01:35:48	05/31/2011 01:36:29	05/31/2011 01:36	2011-0001705
833	Assist Other Dept	14311 CLAY TERRACE BLV	IN0290000	05/31/2011 01:34:41	05/31/2011 01:35:14	05/31/2011 01:35	2011-0001705
829	Welfare Check	23400 US 31 S	IN0290000	05/31/2011 01:17:57	05/31/2011 01:18:33	05/31/2011 01:18	2011-0001705
826	Security Check	1650 E 236TH ST	IN0290000	05/31/2011 01:10:14	05/31/2011 01:10:14	05/31/2011 01:10	2011-0001705
825	TS	MONTEREY DR / SHERIDA	IN0290000	05/31/2011 01:08:55	05/31/2011 01:08:55	05/31/2011 01:08	2011-0001705
820	Security Check	7424 E 146TH ST	IN0290000	05/31/2011 00:59:39	05/31/2011 01:00:01	05/31/2011 01:00	2011-0001705
815	Security Check	21105 US 31 N	IN0290000	05/31/2011 00:53:55	05/31/2011 00:54:16	05/31/2011 00:54	2011-0001705
814	TS	E 146TH ST / ALLISONVILLE	IN0290000	05/31/2011 00:53:52	05/31/2011 00:53:52	05/31/2011 00:53	2011-0001704
809	Assist Other Dept	3000 E 96TH ST	IN0290000	05/31/2011 00:41:52	05/31/2011 00:42:20	05/31/2011 00:42	2011-0001704
807	TS	E 131ST ST / CUMBERLAND	IN0290000	05/31/2011 00:39:28	05/31/2011 00:39:28	05/31/2011 00:39	2011-0001704
806	TS	E 96TH ST / CUMBERLAND	IN0290000	05/31/2011 00:30:51	05/31/2011 00:30:51	05/31/2011 00:30	2011-0001704
802	TS	E 96TH ST / HAZEL DELL	IN0290000	05/31/2011 00:16:43	05/31/2011 00:16:43	05/31/2011 00:16	2011-0001704

4. To return to the *CAD View Only* web page, click the **Current Calls** link. To log out of the application, click the **Logout** link.

